

## Listening script

### Unit 5

#### 09

(M = Marcus; C = customer)

- M:** Good morning, Fair booking office. Marcus speaking. Can I help you?
- C:** Is that the booking office for the Fair on Futuristic Home Design?
- M:** Yes sir, that's correct. How can I help you?
- C:** Well, mmm ... I'm attending the Fair and I'd just like to check a few things if that's OK?
- M:** Yes, sure.
- C:** OK. I understand the Fair opens the week after next on the Tuesday, and ... the preview is on Monday.
- M:** Yes, that's right. There is a preview on Monday, but the Fair's not open to the general public on that day. But for the rest of the week it is.
- C:** OK, I see. That's fine. I've got two complimentary day passes; can you tell me if I can use them on any day?
- M:** Well, I'm not sure if there are any restrictions, ... let's see ... yes, here we are.
- C:** Yes?
- M:** You can use them on any day including the preview day, except Saturday. But you need to sign up for the workshops and seminars you want to attend in advance.
- C:** Oh, I see. I haven't decided which workshops or seminars to attend yet.
- M:** Mmm ... well ... Saturday you can't attend any with the passes you have, and Thursday they're already completely booked. I think the other days'll book up fairly quickly now, as there's a lot of interest from the general public and retailers.
- C:** You mean I won't be able to attend any workshops on Saturday even with my free pass?
- M:** I'm afraid not. It's better to register for the other days now.
- C:** OK. I suppose, mmm ... I'll attend all the seminars on Tuesday and Friday. Do you need my name?
- M:** No, I just need to take your reference number from the day passes. Your name will come up with the number; it'll be the same number on each one. I'll register one for Tuesday and one for Friday, and then when you use one it'll automatically cancel.
- C:** OK, the number is S-F-6-7-99.
- M:** ... 99. Thank you, I've got that.
- C:** What about services like places to eat and so on?
- M:** Oh, there are 15 restaurants in all.
- C:** That's a lot.
- M:** There'll be lots of people ... there are three sandwich bars and the others are different types of dining areas around the Fair. Some restaurants from the area around the Fair venue will be there doing special promotions at the Fair itself, so you won't go hungry.
- .....
- C:** Is there somewhere nice to stay nearby?
- M:** Oh yes. There're rooms at the nearby halls of residence, which are part of the university. They're just across the road from here.
- C:** How much are they?
- M:** A single room is £65 per night, which includes breakfast in the cafeteria. And there are some very pleasant family-run hotels in the area. They range from around £70 to about £90. It depends how much you want to spend really.
- C:** What about getting there? Are there good transport links?
- M:** Yes. We're very well located – about a 30-minute walk at most from the train and bus station, and about 45 minutes from the airport. There are lots of buses; the best one, which stops just by the main entrance, is bus 70. No, sorry, it's bus 17. I keep getting them mixed up. You want the bus going in the direction of Brookfields. The buses run every 12 minutes and you catch it from Stop W close to the station.
- C:** OK. How much does it cost?
- M:** It only costs £3.20 from the station. But you can also buy a weekly ticket for £15.
- C:** How long does it take?
- M:** Ten minutes, but there may be lots of traffic.
- C:** OK.
- M:** And there's also a river bus.
- C:** A river bus?
- M:** Yes. You can take Route A to the marina. It runs every 20 minutes. You can catch it on the river front, which is five minutes' walk from the station.
- C:** Is it more expensive?
- M:** Not much. It's £3.95 and there's no weekly pass. But the journey only takes 5 minutes and it's probably more pleasant and comfortable.
- C:** And taxis? Just in case.
- M:** Mmm, for a taxi ... you'll pay a maximum of £20.
- C:** Mmm ... well that all sounds OK.